Division of Long Term Supports and Services, Bureau of Developmental Services (BDS)
DD, ABD and IHS Waitlist Quarterly Report
Prepared for Health and Human Services Oversight Committee, May 24, 2024

Fiscal Year 2024, Quarter Two

All funding requests on behalf of individuals seeking services through the Developmental Disabilities (DD), Acquired Brain Disorder (ABD) and In Home Supports (IHS) Waivers for fiscal year (FY) 2024, quarter 2 (Q2) were funded.

As noted last quarter, please note that the data utilized to prepare this report has changed due to the following:

- The utilization of the NH LEADS data system, historically used by the Area Agencies and BDS, ceased at the end of FY 2023.
- As of 7/1/2023, Area Agencies began to use NH EASY to represent funding requests for individuals.
- As of 7/1/2023, individuals who are considered a "C" (individuals currently receiving services through a waiver, who experience a significant life change(s) that result in the need for a change in waiver services) are no longer added to the registry. The service coordinator develops a service agreement amendment noting the needed changes and submits an updated budget request.
- Due to the transfer to NH EASY, Area Agencies and service coordination agencies, in collaboration with BDS, focused efforts on ensuring that service authorizations were in place to enable service providers to offer timely services.
    - The transfer of delay reason data from NH LEADS to NH EASY was not part of the initial IT system transfer, however, this data will be collected in NH EASY. We anticipate this to be available for the reporting of Q3 2024 data.

Developmental Disabilities Waiver

BDS allocated funds for 40 new individuals for services through the DD waiver in SFY24 Q2, as follows:

Status	Count	Percentage
A*	31	78%
B**	9	22%
Total	40	100%

* A - Individuals exiting school

** B - Individuals newly eligible to the developmental services system

Of the 40 individuals that were allocated funds within SFY24 Q2, 17 were projected to start their services within SFY24 Q2.

Status	Count	Percentage
A	13	76%
B	4	24%
Total	17	100%

Of the 17 individuals with a projected start date within Q2, 12 individuals started services.

Status	Count	Percentage
Receiving Full/Partial Services	12	71%
Services have not begun	5	19%
Total	17	100%

In Home Supports Waiver

BDS allocated funds for 12 new individuals for SFY24 Q2. Of the 12 individuals, 9 were projected to start their services within SFY24 Q2.

Out of the 9 individuals with a projected start date within SFY24 Q2, 7 individuals started services.

Status	Count	Percentage
Receiving Full/Partial Services	7	78%
Services have not begun	2	22%
Total	9	100%

Acquired Brain Disorder Waiver

BDS allocated funds for 1 new individual for services through the ABD waiver in SFY24 Q2.

This individual chose not start services within SFY24 Q2.

Status	Count	Percentage
Receiving Full/Partial Services	N/A	N/A
Services have not begun	N/A	N/A
Total	N/A	N/A

Waiver Service Start Delays

Service Coordination agencies continue to identify the primary factors that result in the delay of starting new services which include:

- Limited vendor capacity and
- Workforce shortages

The Department issued 27 workforce/recruitment and retention strategy grants totaling over $16 million to home and community-based providers. The Department recently closed an additional Request for Grant Awards and anticipates awarding additional initiatives this summer. BDS continues to monitor timely service provision in partnership with the Area Agencies.

Area Agencies and Service Coordination entities, in collaboration with BDS, focused their efforts on ensuring service authorizations were in place for service providers to offer timely services. Entering delay reasons into the new system was not prioritized. This information will be captured in future quarters of this fiscal year.

BDS facilitates weekly meetings with every enrolled service coordination entity in New Hampshire to ensure ongoing communication, review of service authorizations for individuals seeking waiver services and to review delays in services. BDS also hosts a bi-weekly meeting with all provider agencies to share information and resources and schedules individual provider meetings when requested. A bi-weekly service coordination supervisor meeting is also facilitated by BDS to offer ongoing training and information. These meetings will continue based on feedback from Area Agencies, service coordinators and service providers.